



MAJESTIC CARE

Be reassured with Majestic.

What's covered with Majestic Care?

The guests of Majestic Resorts will be covered by a complimentary insurance policy during their stay at any one of our resorts in Costa Mujeres or Punta Cana, with the company Europ Assistance. This insurance will include the following coverages and services, allowing guests to be reassured in the event of any medical emergency:

- ✓ Medical expenses including hospitalization, pharmaceutical, and surgical expenses up to \$35,295 (€30,000*)
- ✓ Dental expenses up to \$352 (€300*)
- ✓ Availability of 24-hour medical teleconsultation
- ✓ Sending of a doctor
- ✓ Sending of an ambulance
- ✓ Emergency transfer to hospital
- ✓ Extension of stay for medical reasons or quarantine up to \$88 (€75*) per day with a maximum of 14 days per insured guest
- ✓ Extension of stay for medical reasons of a companion up to a maximum amount of \$23 (€20*) per day and with a maximum of 10 days per insured guest
- ✓ Return of the insured companion (included in the same reservation)
- ✓ Travel expenses of a person to accompany a hospitalized guest for more than 5 days
- ✓ Living expenses of a person to accompany a hospitalized guest for more than 5 days up to \$117 (€100*) per day with a maximum of 10 days
- ✓ Accompaniment of minors or dependents
- ✓ Travel companion on site up to \$117 (€100*) per day with a maximum of 10 days
- ✓ Expenses for the travel companion's stay in the clinic up to \$117 (€100*) per day with a maximum of 10 days
- ✓ Repatriation in the event of illness (insured guest and companions included in the same reservation)
- ✓ Repatriation in the event of death (insured guest and companions included in the same reservation)
- ✓ Accompaniment of mortal remains \$117 (€100*) days up to 5 days
- ✓ Transfer of mortal remains**
- ✓ Up to \$588 (€500*) for the days not enjoyed due to repatriation to the country of origin or early return

Insurance coverage will be offered to previous and new bookings for travel from September 20, 2020 through April 30, 2021. Terms and conditions may apply.

*The maximum compensation will be the amount indicated in Euros at the current corresponding exchange rate. **Based on the regulations of the country in which the guest is traveling.

How to Activate Your Coverage

If coverage needs to be activated during the guest's stay, the guest must call +34 91 514 99 60. Please be prepared to indicate your full name and booking number, as well as the resort where you are staying.